

# AIRPORT AWARDS

## **Airport With The Best Concession Program Design**

### LARGE

Hartsfield-Jackson Atlanta International  
San Francisco International

### MEDIUM

Cleveland-Hopkins International  
Pittsburgh International  
Ronald Reagan Washington National

### SMALL

Indianapolis International

### SINGLE TERMINAL

John F. Kennedy International - Terminal 5  
Newark Liberty International - Terminal C

## **Airport With The Best Customer Service**

### LARGE

Hartsfield-Jackson Atlanta International

### MEDIUM

Sacramento International

### SMALL

Indianapolis International

### SINGLE TERMINAL

Phoenix Sky Harbor International - Terminal 4 (single terminal)

## **Airport With The Best Concession Management Team**

### LARGE

Philadelphia International

### MEDIUM

Cleveland-Hopkins International

SMALL

Edmonton International  
San Antonio International

SINGLE TERMINAL

John F. Kennedy International - Terminal 4

**Airport With The Most Unique Services**

LARGE

McCarran International

MEDIUM

Vancouver International

SMALL

San Antonio International

SINGLE TERMINAL

Toronto Pearson International – Terminal 1

**Airport With The Best Overall Concession Program**

LARGE

Hartsfield-Jackson Atlanta International  
Newark Liberty International  
San Francisco International

MEDIUM

Vancouver International

SMALL

Indianapolis International

SINGLE TERMINAL

Dallas/Fort Worth International - Terminal D

# CONCESSION AWARDS

## **Best New Specialty Retail Concept**

LARGE

Travel + Leisure by Hudson Group

SMALL

Blackberry by Airport Retail Management

## **Retailer with the Highest Regard For Customer Service**

LARGE

The Paradies Shops

SMALL

Taxco Sterling

## **Best Retail Store Design**

LARGE

Rock & Roll Hall of Fame Store by Hudson Group – CLE Main Terminal

SMALL

Taxco Sterling – CLE Concourse C

## **Best News & Gift Operator**

LARGE

Hudson Group

SMALL

NewsLink Group

## **Best Specialty Retail Brand Operator**

LARGE

The Paradies Shops for Brooks Brothers

SMALL

Natalie's Candy Bar

## **Best Overall Retailer**

LARGE

The Paradies Shops

SMALL

Vino Volo

## **Best New Food & Beverage Concept**

LARGE

Real Food Co. by SSP America

SMALL

Cantina Laredo by Midfield Concession Enterprises

## **Food Operator with the Highest Regard For Customer Service**

LARGE

HMSHost Corp.

Famous Famiglia

SMALL

Vino Volo

## **Best Airport Restaurant Design**

LARGE

Bonfire by HMSHost Corp. - BOS Terminal B

SMALL

La Carreta by Global Concessions – MIA Concourse D

The Pub by Midfield Concession Enterprises – CLE Main Terminal

## **Best Food & Beverage Brand Operator**

LARGE

SSP America

SMALL

FG LaGuardia Airport LLC for Five Guys Burgers and Fries

## **Best Overall Food & Beverage Operator**

LARGE

HMSHost Corp.

SMALL

The Grove

Vino Volo

## **Best DBE**

Midfield Concession Enterprises

## **Best Franchisor**

Dunkin' Donuts

## **Best Passenger Services**

Smarte Carte

Travelex Currency Services