

### **Category 1: Airport With The Best Program Design**

#### **Large Airports**

<b>Baltimore/Washington International Airport</b>	<b>16</b>
Minneapolis/St. Paul International Airport	15
Newark Liberty International	10

#### **Medium Airports**

<b>Midway International Airport</b>	<b>21</b>
<b>Pittsburgh International Airport</b>	<b>21</b>
Salt Lake City International Airport	17
Tampa International Airport	14

#### **Small Airports**

<b>Palm Beach International</b>	<b>17</b>
San Antonio International	16
El Paso International Airport	4

#### **Single Terminals**

<b>Newark Liberty International Airport Terminal C</b>	<b>22</b>
George Bush Houston International Airport-Terminal E	17
Boston Logan International Airport-Terminal A	11

### **Category 2: Airport With The Best Customer Service Airport Wide**

#### **Large Airports**

<b>Orlando International Airport</b>	<b>22</b>
Newark Liberty International	17
San Francisco International Airport	14

#### **Medium Airports**

<b>Midway International Airport</b>	<b>27</b>
Salt Lake City International Airport	21
Oakland International Airport	10

#### **Small Airports**

<b>San Antonio Airport</b>	<b>12</b>
Ted Stevens Anchorage International Airport	10
Halifax International Airport	7

#### **Single Terminals**

<b>Newark Liberty International –Terminal C</b>	<b>17</b>
Chicago-O’Hare International Airport-Terminal B	9
Detroit Metropolitan International Airport-McNamara	9

### **Category 3: Airport With The Best Concessions Management Team**

#### **Large Airports**

<b>Minneapolis/St. Paul International Airport</b>	<b>15</b>
Baltimore/Washington International Airport	11
Lester B. Pearson International Airport	10

#### **Medium Airports**

<b>Salt Lake City International Airport</b>	<b>17</b>
Pittsburgh International Airport	14
Midway International Airport	8
<b>Small Airports</b>	
<b>San Antonio Airport</b>	<b>12</b>
Richmond International Airport	5
El Paso International Airport	3
<b>Single Terminals</b>	
<b>Phoenix International Airport-Terminal 3</b>	<b>10</b>
Detroit Metropolitan International Airport-McNamara	8
LaGuardia Airport-CTB	8

#### **Category 4: Airport With The Most Unique Services**

<b>Large Airports</b>	
<b>McCarran International Airport</b>	<b>22</b>
John F. Kennedy International Airport	17
Orlando International Airport	9
<b>Medium Airports</b>	
<b>Pittsburgh International Airport</b>	<b>22</b>
Ronald Reagan Washington National Airport	17
Midway International Airport	13
<b>Small Airports</b>	
<b>San Antonio Airport</b>	<b>13</b>
Ted Stevens Anchorage International Airport	11
<b>Single Terminals</b>	
<b>Newark Liberty International –Terminal C</b>	<b>10</b>
John F. Kennedy International Airport-Terminal #7	7
Boston Logan International Airport-Terminal A	6

#### **Category 5: Airport With The Best Overall Concession Program**

<b>Large Airports</b>	
<b>San Francisco International Airport</b>	<b>17</b>
Orlando International Airport	13
Newark Liberty International	11
<b>Medium Airports</b>	
<b>Pittsburgh International Airport</b>	<b>27</b>
Midway International Airport	26
Ronald Reagan Washington National Airport	12
<b>Small Airports</b>	
<b>Austin-Bergstrom International Airport</b>	<b>11</b>
Palm Beach International Airport	10
San Antonio Airport	9
<b>Single Terminals</b>	

<b>Minneapolis-St. Paul International Airport-Northstar Crossing</b>	<b>26</b>
Newark Liberty International –Terminal C	14
George Bush Houston International Airport-Terminal E	13

#### **Category 6: Best New Specialty Retail Concept**

##### **Large Airport Retailers**

<b>Jos. A. Bank-BWI</b>	<b>18</b>
Brighton Collectibles (Paradies)-MEM, RSW	13
Stylish Paws-DTW	9

##### **Small Airport Retailers**

<b>XpresSpa-PIT, JFK</b>	<b>15</b>
Airport Wireless-PIT, PHL, EWR	10
Massage Bar-EWR	8

#### **Category 7: Retailer With Highest Regard For Customer Service**

##### **Large Airport Retailers**

<b>Paradies Shop-BOI, CVG, DCA, DFW, OKC, PIT, PDX, RSW</b>	<b>17</b>
Borders-BOS, BWI, CVG, EWR	14
LUSH-MCO	7

##### **Small Airport Retailers**

<b>CBR Inc.-EWR, PDX</b>	<b>11</b>
Airport Wireless/PalmOne-BOS, DCA, EWR, PHL, PIT	10
Real Mother Goose-PDX	10

#### **Category 8: Best Airport Retail Store Design**

##### **Large Airport Retailers**

<b>L'Occitane-BOS, IAH, JFK, MCO, PIT</b>	<b>15</b>
Jos. A Bank-BWI	9
Smithsonian Museum Store-DCA, EWR, IAD	7

##### **Small Airport Retailers**

<b>Fire &amp; Ice-BWI</b>	<b>11</b>
Ron Jon-MCO	10
Real Mother Goose-PDX	10

#### **Category 9: Best Airport News & Gift Operator**

##### **Large Airport Retailers**

<b>Hudson News-BOS, BWI, CVG, EWR, IAH,</b>	<b>34</b>
Paradies Shop-BOI, CVG, IAD, MEM, MKE, PIT, LGA	32
Borders-BOS, BWI, CVG, EWR	14

##### **Small Airport Retailers**

<b>Stellar Partners-ORD, IAD, MCO</b>	<b>22</b>
Faber, Coe & Gregg-EWR	17
Press Relay-EWR, LGA	12

#### **Category 10: Best Retail Specialty Brand Operator**

##### **Large Airport Retailers**

**Borders-BOS, BWI, CVG, EWR** 14

Brookstone-DCA, IAH, ORD, PDX 12

LUSH-MCO 7

##### **Small Airport Retailers**

**Airport Wireless/PalmOne-BOS, EWR, JFK** 13

Creative Kidstuff-EWR 11

Norm Thompson-PDX 9

#### **Category 11: Best Airport Retailer**

##### **Large Airport Retailers**

**The Paradies Shops-BOI, CVG, DFW, MEM, MKE, PDX, RSW** 20

The Hudson Group-BOS, BWI, JFK, MEM 10

Walt Disney World Earport-MCO 10

##### **Small Airport Retailers**

**Airport Wireless/Palm One-BOS, DCA, EWR, JFK** 12

CBR Inc.-EWR 11

Fire & Ice-BWI 8

#### **Category 12: Best New Food & Beverage Concept**

##### **Large Food & Beverage Operator**

**Stanfords Restaurant & Bar-PDX** 14

Stage Deli (Compass Group)-EWR 8

Outback (Host)-CVG 7

##### **Small Food & Beverage Operator**

**Famous Famiglia-JFK, SAT** 15

California Tortilla-BWI 9

Charlie Chiang Kwai-BWI 8

#### **Category 13: Food Operator with Highest Regard for Customer Service**

##### **Large Food & Beverage Operator**

**Stanford's-PDX** 12

TGIFriday's-DFW, PIT 8

Au Bon Pain-BOS, LGA, JFK, PIT 7

##### **Small Food & Beverage Operator**

**Famous Famiglia-EWR, IAH, JFK, SAT** 15

California Tortilla-BWI 7

Figs-LGA 7

#### **Category 14: Best Airport Restaurant Design**

##### **Large Food & Beverage Operator**

<b>Stanfords-PDX</b>	<b>10</b>
Figs-LGA	9
Pappadeaux-IAH	8
<b>Small Food &amp; Beverage Operator</b>	
<b>Rose City Cafe &amp; Wine Bar-PDX</b>	<b>6</b>
Cibo Bistro & Wine Bar-PHL	5
Garden State Diner-EWR	5

#### **Category 15: Best Food/Beverage Brand Operator**

<b>Large Food &amp; Beverage Operator</b>	
<b>Anton Airfood for Gallaghers-EWR</b>	<b>13</b>
Panda Express-PDX	10
Boston Culinary Group for Figs-LGA	6
<b>Small Food &amp; Beverage Operator</b>	
<b>Panda Express-BOS, PDX</b>	<b>8</b>
Famous Famiglia-BOS, JFK	7
OTG for Cibo Deli Market-JFK	6

#### **Category 16: Best Airport Food & Beverage Operator**

<b>Large Food &amp; Beverage Operator</b>	
<b>Anton Airfood- EWR</b>	<b>9</b>
Stanfords-PDX	7
TGIFriday's-DFW, PIT	6
<b>Small Food &amp; Beverage Operator</b>	
<b>Boston Culinary Group for FIGs-LGA</b>	<b>12</b>
Famous Famiglia-BOS, EWR, IAH, JFK, SAT	10
OTG for Cibo Bistro & Wine Bar-PHL	6

#### **Category 17: Best DBE Operator**

<b>Stellar Partners-MCO</b>	<b>12</b>
CBR, Incorporated	8
Airport Wireless-BOS, PIT	4